



COMPETITION
AUTHORITY
OF KENYA

Creating efficient markets for consumers

PUBLIC NOTICE

COMPLAINTS REGARDING BATA SCHOOL SHOES

The Competition Authority of Kenya (CAK) is a State Corporation established by Section 7 of the Competition Act No. 12 of 2010 and mandated to promote and safeguard competition in the national economy, protect consumers from unfair and misleading market conduct.

The Authority has received numerous complaints from members of the public that the school shoes that were sold by Bata Shoe Company between November 2016 and January 2017 are unfit and/or defective. The Authority has therefore initiated investigations pursuant to Section 70 A, section 63 and 64 of the Competition Act No. 12 of 2010, Laws of Kenya.

In furtherance of the said investigations, the Authority hereby invites other similarly aggrieved consumers to lodge their complaints through;

The Director-General
Competition Authority of Kenya
Railways HQ Block 'D' 1st Floor,
Workshop Road –off Haile Selassie Avenue
P.O. Box 36265 – 00200 Kenya
Tel: + 254 202779122/3
Email: complain@cak.go.ke



“A Kenyan economy with globally efficient markets and enhanced consumer welfare for shared prosperity”